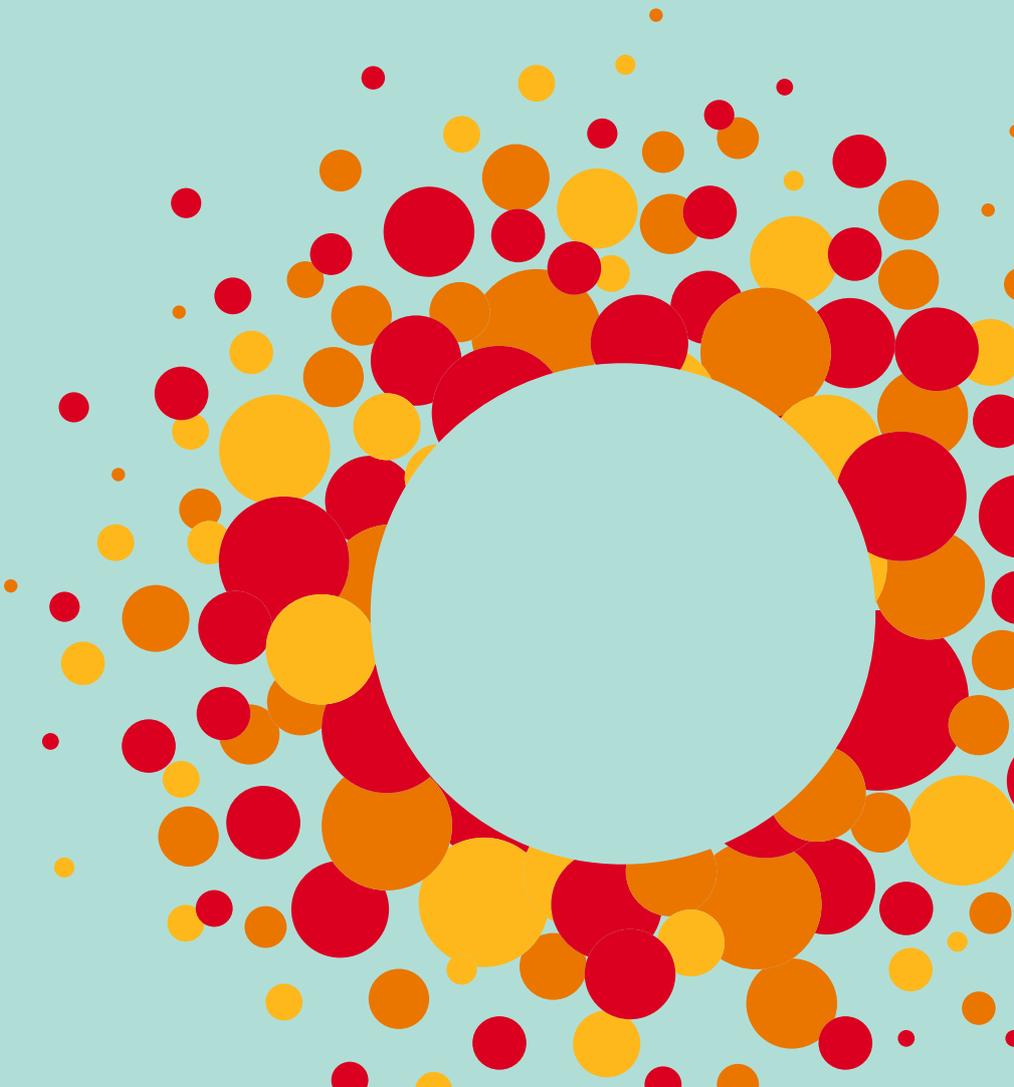# Versant™

Measure English speaking skills quickly, accurately and reliably

MORE INSIGHT
MORE IMPACT™

Versant™

Measure English speaking skills quickly, accurately and reliably

Applicants who will have frequent contact with customers I Timed - 15 minutes

Zoom in on:

- **Assess an individual's spoken English language skills objectively**

- **A test of spoken (UK) English with fair and bias-free contents**

- **Convenient, easy to use and by telephone**

- **Volume discounts available – call 0345 099 1485 for more information and to take a demo test**

Versant™ is a **completely automated** test of spoken English that enables you to ensure applicants and employees have the level of spoken English language skills necessary for a given job.

Competency Areas: **Sentence Mastery, Vocabulary, Fluency, Pronunciation**

The score report comprises an overall score and 4 diagnostic sub-scores:

1. **Pronunciation.**

2. **Fluency.** This reflects the rhythm, phrasing and timing evident in constructing, reading and repeating sentences.

3. **Sentence Mastery.** This reflects the ability to understand, recall and produce English phrases and clauses in complete sentences.

4. **Vocabulary.** This reflects the ability to understand common everyday words spoken in sentence context and to produce such words as needed.
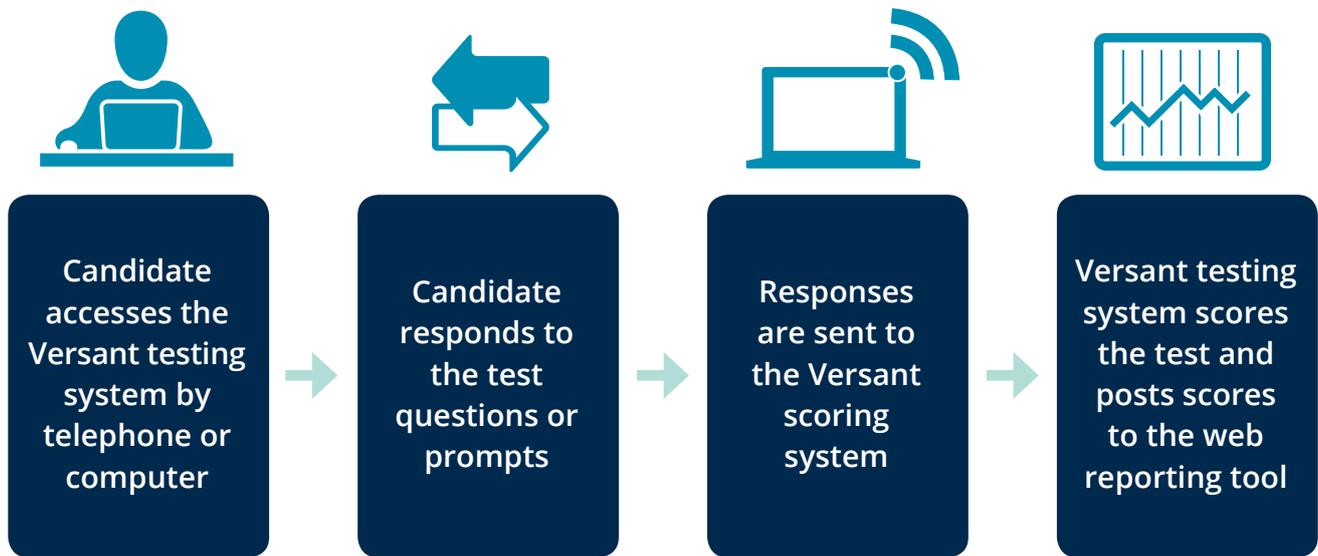
Use Versant to screen applicants for these types of positions:

- Taxi Drivers
- Customer Service
- Technical Support
- Sales
- Cashiers

Uses: Selection

Available in UK English

An Easy, Secure Way to Administer Testing

Candidate accesses the Versant testing system by telephone or computer	**Candidate responds to the test questions or prompts**	**Responses are sent to the Versant scoring system**	**Versant testing system scores the test and posts scores to the web reporting tool**

Versant tests can be conveniently administered over the telephone. Instructions for the test are spoken over the testing system in an examiner voice and are also printed on the test paper during telephone administration. Test items are presented in the native speaker voice, distinct from the examiner voice.

Depending on your preference, Versant tests can be supervised at your site by your staff or test takers can access and complete the test from a remote location. We offer a password-protected web system that can be used to select tests and prepare the necessary instructions for administering the tests.

Telephone Testing

Telephone administration is supported by a test paper that includes general instructions and an introduction to the test procedures, plus instructions and information that are specific and unique to the test. Included in this unique information is the phone number to call, the Test Identification Number, the written instructions, item examples, and the printed sentences for the Reading section. When the test taker calls into the Versant testing system, the system will ask the test taker to use the telephone keypad to enter the Test Identification Number on the test paper. This identification number keeps the test taker's information secure.

An examiner voice speaks all the instructions for the test. The spoken instructions for each section are also printed on the test paper to help ensure that test takers understand the instructions. Test takers directly answer the test questions in English into the phone going through all parts of the test until they complete the test and hang up.